

## Feedback on the Parenting Support Team

Feedback from anyone who has accessed our services is appreciated and carefully considered. If you would like to provide us with some feedback or suggestions for how we can develop and improve our support for parents, please contact us.

## Contacts

Parents approach us with many different issues and questions around parenting and family challenges. While we might not always be the right service to help, we can link with, or let you know about other services who might provide advice and support.

For more information, the Parenting Support Team can be contacted as follows:

Parenting Support Team  
The Bridge Child & Family Centre  
Le Geyt Road  
JE2 4RU

**Tel:** +44 (0)1534 449481

**Email:** [inclusion@gov.je](mailto:inclusion@gov.je)

# The Parenting Support Team

## What is The Parenting Support Team?

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The Parenting Support Team forms part of the Parenting, Family Support and Participation within the Education Department.

The Parenting Support Teams aims to support parents/carers through access to parenting programmes. We also support parents of children with additional educational needs navigate the education system where helpful.

## What do the Parenting Support Team do?

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Parenting support workers use their knowledge of children and young people's development, and families to help parents/carers in their important role.

Parenting support workers will work to ensure parents/carers know they matter in their child's education and support parents through parenting programmes.

## How might a Parenting Support Worker work with parents?

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As part of their involvement, parenting support workers may offer one to one consultations with parents/carers to discuss concerns including strengths, resources and difficulties as well as possible ways forward and meet with groups of parents/carers. Parenting groups will consider successful strategies for different parenting challenges and how parents can best support their child/young people's development.

## How can I get access to the Parenting Support Team?

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If you have any concerns or questions about parenting please call our Parenting Support Administrator on 449481.